

## GENERAL INFORMATION

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### CONTACT LESRO/ ORDERING

Tel: 1-860-243-3226 or 1-800-275-7545  
E-mail: [custserv@lesro.com](mailto:custserv@lesro.com) (24 Hours)

Fax: 1-860-243-5392 (24 Hours)  
Website: [www.lesro.com](http://www.lesro.com)

***Lesro Industries products can be purchased through authorized resellers only. When placing orders please specify quantity, seven-digit product code, finish color, fabric pattern name, and fabric color.***

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### CONFIRMATIONS

Orders will be confirmed by Lesro. It is the buyer's responsibility to detect any error or discrepancy and to report it immediately to Lesro by phone or in writing.

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### CREDIT POLICY

Lesro will extend credit to approved customers with current accounts. New customers must prepay 50% of first order and submit credit application including bank and trade references with current fax numbers for review. Upon credit approval, initial order will ship with 50% credit, subject to approved credit limits. Subsequent orders will be shipped on open credit, subject to approved credit limits and current account status.

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### PAYMENT TERMS

All orders are invoiced at net 30-day payment terms.

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### SHIPPING TIMES

**Standard Shipment:** Most orders, including orders for standard and custom fabric, healthcare approved vinyl, Crypton, SOM, and COM material will ship within 2 to 4 weeks from receipt of order. If faster shipping times are needed, please call.

**SUPERSHIP Shipment:** When faster shipping is necessary, Lesro's **SUPERSHIP** service can ship all Lesro products, except conference tables, within 48 hours from receipt of order. All finishes and all fabric, vinyl, and Crypton shown on our EXPRESS fabric card are available on **SUPERSHIP** service. Orders must be placed by 2:00 pm EST to qualify. There is no additional charge for this service, simply request **SUPERSHIP** service when ordering.

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### FABRIC

Lesro offers an extensive selection of fabric, healthcare approved vinyl, and Crypton. **All fabric, healthcare approved vinyl, and Crypton are available on all products lines.** Sample cards and actual fabric/vinyl/Crypton samples are available at no cost upon request. Leather is available on most models, please call for details.

Additionally, Lesro offers SOM (Special Order Material) service from most fabric suppliers. See pages 8 - 11 for more information.

COM (Customer's Own Material) service is also available. COM service is priced at Grade 3. COM yardage shown is for solid, non-directional fabric, vinyl, and Crypton only. Print and directional patterns may require additional yardage. Please submit a 1/2 yard sample with product specifications for approval prior to submitting COM orders.

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**WOOD FINISHES** Lesro offers a wide selection of finishes on our wood products. Please see our finish selection card for finish samples. **All standard finish colors are available on all product lines.** We do not offer custom finish matching service.

**DIMENSIONS** Overall dimensions shown in this price guide are maximum dimensions. Inside dimensions shown in this price guide are minimum dimensions.

**FIRE CODES** All Lesro seating meets the requirements of the CAL 117 fire code. All Lesro seating can be manufactured to meet the requirements of the CAL 133 fire code. Please call for fabric samples and pricing on all orders that require CAL 133 fire code approval.

**ANSI/BIFMA** All Lesro products meet or exceed ANSI/BIFMA requirements.

## WEIGHT CAPACITY

Product	Siena/Ravenna	Savoy/Somerset Belmont/Brewster	Mystic	All Other
Guest Chair	350 lbs.	400 lbs.	275 lbs.	275 lbs.
Oversize Guest Chair	500 lbs.	500 lbs.	400 lbs.	400 lbs.
Bariatric Guest Chair	NA	750 lbs.	NA	NA
Loveseat	500 lbs.	500 lbs.	NA	NA
Sofa	*	NA	*	*
Units w/Center Arms	*	*	*	*
1 Seat Bench	350 lbs.	NA	275 lbs.	275 lbs.
Loveseat Bench	500 lbs.	NA	NA	NA
2 Seat Bench	*	NA	550 lbs.	*
3 Seat Bench	*	NA	550 lbs.	*
4 Seat Bench	*	NA	NA	*
5 Seat Bench	*	NA	NA	*

Weight capacity on all ganged seating, either sofas, units with center arms or benches, is the same as the appropriate guest chair capacity **per seat only**. Example: Our Hartford Series 3 Seat Sofa, Model# H3101G5 found on page 30 has a weight capacity of 275 lbs. per seat and can accommodate 3 people weighing up to 275 lbs. each, but will not accommodate 1 person weighing 825 lbs.

**LIMITED LIFETIME WARRANTY** All Lesro frames and assemblies are warranted against defects in materials and workmanship for the life of the product. Fabric, vinyl, and Crypton covering is warranted for 2 years from the date of shipment.

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## FREIGHT

All Lesro products (except conference tables) can ship via United Parcel Service. If you require UPS delivery please indicate this on your order. If no specific delivery service is requested, Lesro will ship your order via either UPS or Common Carrier at our discretion. All common carrier shipments are dock to dock delivery. If additional services are required please contact us.